

Terms and conditions.

Definitions

"We", "our" and "us" – Jacs Projects Llp trading as Target Sports World.

"You", "Client" – The person who has made the booking on behalf of the party

"Group" – All people travelling with the group

"venue" – refers to the location that the event takes place at.

"Booking Confirmation" – Details of your activity and other associated services together with pricing and payment information.

"Itinerary" – Detailed information relating to your activity, and other related services and subsequently confirmed within the booking confirmation.

"Contract" – The agreed programme, as detailed within the booking confirmation.

It is assumed that you are the main contact for your group and that all correspondence or conversations will take place between you and us. These conditions shall form the basis of the agreement for your booking and shall apply to the exclusion of any other terms and conditions whether put forward by you, your group or a third party. No alteration to these conditions shall be effective unless expressly agreed to in writing by a director of Target Sports World.

Bookings

All bookings are non-refundable. Full payment is due at the time of booking. Due to the nature of the business when reservations are confirmed Target Sports World immediately incurs expenses and costs directly relating to your booking whilst we prepare for your arrival.

All bookings are non-transferable, except at the complete discretion of Target Sports World. Only in extenuating circumstances will bookings be considered for transfer and where at least a minimum of 72 hours' notice of request is given via email.

A minimum of six participants is required for each session, except at the absolute discretion of Target Sports World. Session times that are not filled by the minimum number of six participants may be rescheduled. Participants will be contacted to arrange an alternate date and/or time.

Target Sports World reserves the right to move you're booking time or day due to operational needs.

We will use all reasonable endeavours to ensure that Target Sports World operates. However, we reserve the right, in our absolute discretion, whether for safety reasons or otherwise, and with or without prior notice, to cancel any session. In the event of such cancellation, Target Sports World will fully refund any visitor whose session is cancelled, the cost of his or her prepaid ticket, but otherwise shall have no liability whatsoever, including liability for travel expenses or any other out of pocket expenses, in respect of the cancellation.

All participants should arrive at their booked target Sports World venue no less than 15 minutes prior to the participation time.

Please be aware if you miss your scheduled start time you will not be eligible for a later booking or refund. If you are not present upon check-in for your pre-booked time our team will endeavour to contact you, please ensure you provide us with a mobile telephone number that your group leader will have with them on the booking day.

Target Sports World will prioritise all customers against their booking times and never allow late running customers to have an impact on later start times. Target Sports World is not responsible for factors out of its control, for example; late running commuter services, traffic or parking difficulties (this is not an exhaustive list).

Restrictions:

Please note that participants must be aged 12 years or older. We reserve the right to

disallow participants who do not meet these requirements, without refund. We reserve the right to disallow participation on the day of your event without refund if you or any of your party are deemed by our staff to be physically unfit to participation due to injury, illness, pregnancy or other condition. Please contact us in advance if you have any concerns about the health or fitness of any member of the group.

If we think you look under 14 you might be asked for valid ID to prove your age.

We reserve the right to disallow participation on the day of your event with no refund if you or any of your party are believed to be under the influence of alcohol or drugs.

We reserve the right to halt participation and terminate your event with no refund if you or any of your party do not follow instructions from Target Sports World staff.

Deposits and Confirmation

We require immediate full payment to confirm all bookings. This payment is non-refundable if you are unable to attend the date confirmed.

After a booking has been made Target Sports World will send a booking confirmation with details of the payment made and also details of the package including dates, number of participants and any other details relevant to the booking. It is the client's responsibility to check that the details on the confirmation are correct and they must advise Target Sports World of any inaccuracies within 24 hours of making the booking.

Payment Methods:

We can accept payments in the following ways:

By credit card or by debit card. Payments can be made in whole by the group leader or attendees. Refunds to the group leader or attendees may not exceed the total amount that they have paid. If full payment is not received by the date specified by us, then we reserve the right to cancel your reservation and cancellation charges will apply as detailed below.

Changes by You:

The time, date and location of your booking cannot be altered, however if you require an alteration, please contact Target Sports World and we will do our best to accommodate you. Once a booking has been made amendments can only be made with prior agreement from us.

Cancellations:

All bookings are non-transferrable and non-refundable.

We reserve the right to cancel your booking with full refund in the unlikely event that we are unable to complete your booking.

Terms and Availability:

In the unlikely event that our venues terms and/or availability for your group changes after you have made a booking, we will do our utmost to ensure you experience as little disruption as possible. We offer goods and services on behalf of our venues and services and do so in good faith. If we are unable to make alternative arrangement in the case of a venue or service cancellation then we will offer an alternative or a refund for that part of your booking. In any event, we shall not be liable for any delays or any failure to perform any of our obligations under these conditions, or any third party obligations, caused by any factor beyond our reasonable control, including but not limited to acts of terrorism, natural disasters, poor weather conditions and the declaration of war.

Price Changes:

All prices quoted by us are based upon costs current as at the booking date.

If you have made your booking within 6 weeks of your event then we will do our best to ensure that there are no price changes although this cannot be guaranteed and we reserve the right to demand payment for any additional charges owing to the nature of the late

booking. UNLESS, if you notify us of change in the number of people in your group then we unequivocally reserve the right to change the price of your Target Sports World event at any time to reflect extra costs incurred in transfers, group booking costs, administration etc.

Data Protection

By giving us your name and personal details you consent for these to be used as necessary in processing your booking and complying with legal requirements. This may also include providing your contact telephone number to suppliers connected with your booking so that they are able to reach you in the event of an emergency. We may also use your details to send you details of special offers from ourselves – should you not want to receive these, please tell us. Your personal details will not be passed on to any other third parties.

Photography and video:

By making a booking with Target Sports World you agree that all images and video taken of you and your group by us at our events is the exclusive property of Target Sports World and may be used for promotional activities online and in print. If you do not wish Target Sports World to use these images and video, please notify us before the day of your event.

Our Website and Brochures:

The descriptions and illustrations on any of our literature or our website are given as approximate representations only and given in good faith. In using our website, you agree to the following:

The Material may contain inaccuracies or typographical errors. We make no representations about the accuracy, reliability, completeness or timeliness of the Material or about the results to be obtained from using our Websites and the Material.

We do not guarantee that the Websites will operate error-free or that this Website and its server are free of computer viruses and other harmful material. If your use of the Website or the Material results in the need for servicing or replacing equipment or data, we accept no responsibility for those costs.

Our Website may contain links to third party websites. These links are provided as a convenience to you and not as an endorsement by us of the contents on such third party websites. We are not responsible for the content of linked third party sites and do not make any representations regarding the content or accuracy of materials on such third party websites. Accessing linked third party websites is done at your own risk.

We may use the information we obtain relating to you, including your name, mailing address and e-mail address for our internal business and marketing purposes.

We do not regard submission of an enquiry form as confirmation of booking. You should first receive from us a confirmation email and booking reference number to ensure that your requirements can be met and to check availability.

Whilst provisional bookings can be made over the telephone, full confirmation of your booking must be made via the online booking service on our website. Upon receipt of this you will receive a booking reference number. In making a booking with us acceptance of our booking terms and conditions is understood and in the case of group bookings, that the person making the booking is responsible for making all members of his or her group aware of these conditions.

Our Liability:

Provided that nothing in this condition shall operate so as to exclude our non-excludable liability in respect of death or personal injury caused by our negligence, or to affect your statutory rights as a consumer, or to exclude liability for fraudulent misrepresentation: we shall not be liable to you or your group in contract, tort (including without limitation negligence) and/or breach of statutory duty for any loss or damage which you or your group may suffer by reason of any act, omission, neglect or default (including negligence) in the

performance of these conditions by us our servants or agents, in a sum which is greater than the price of your Target Sports World event and we shall not be liable to you or your group in contract, tort (including without limitation negligence) and/or breach of statutory duty for any loss of profits and/or loss of production or any indirect or consequential (including economic) loss of any kind which you, your group, or any member of your group (including negligence) in the performance of these conditions by us our servants or agents.

Health and Safety:

You and your group must undertake to comply with all instructions relating to your Target Sports World event received from us or any of our venues or services from time to time and to take such other steps sufficient to ensure, so far as is reasonably practicable, that your Target Sports World event will at all times be safe and without risk to health. As a result, you will be asked to sign disclaimer forms prior to commencement of your activity.

Behaviour:

You are expected to respect your environment and other people around you throughout the duration of your Target Sports World event. All venues and/or services have every right to terminate, without notice, your activity under threat of vandalism, violence or any other behaviour deemed inappropriate by them. In such cases all insurances will be invalidated and you will not have any entitlement to a refund of any kind whatsoever. We accept no liability for any accident or misadventure that occurs while any of your group is under the influence of drink or drugs. We accept no liability for any damage caused by any member of your group and will provide your contact details to any party or service seeking to claim compensation as a result of the actions of your party.

Complaints:

Should a customer wish to lodge a complaint, they must submit the complaint in writing to the Target Sports World management. In all instances where the complaint relates to a third party venue and/or service, the customer must first raise the issue directly with the venue and/or service, to provide them with a chance to rectify the situation.

General:

These terms and conditions are in place to ensure the smooth running and enjoyment of your event. They are governed by English Law and shall be subject to the exclusive jurisdiction of the English Courts.

The following general conditions shall apply:

These conditions are personal to you and your group. You or your group shall not assign, transfer or charge your rights and responsibilities under these conditions or any of them, without our prior written consent.

The provisions of these conditions are severable and distinct from one another and, if at any time any of the provisions is or becomes invalid, illegal or unenforceable, the validity, legality or enforceability of the other provisions shall not in any way be affected or impaired. The headings in these conditions are for convenience only and do not affect the interpretation of the agreement.

For the avoidance of doubt nothing in these conditions shall confer on any third party any benefit or the right to enforce any provision of these conditions.